



What we're doing to combat COVID-19 (aka: Coronavirus)

1. Check-in for your appointment from your car! Give us a call when you arrive in the parking lot of our building (703-698-1856) and wait in your car until we call you for your appointment.
2. Patients will be pre-screened. Please expect the following questions when you schedule your appointment by phone and when you arrive for your appointment.
 - Do you currently have any of the following symptoms: Cough? Difficulty Breathing/Shortness of Breath? Fever (100.0 F or Greater)? Sore Throat?
 - Have you traveled outside of the country in the past 14 days? If yes, where did you travel?
 - Has anyone you have been in close contact with traveled out of the country or in a high-risk area recently? If yes, where did they travel?
 - Have you been in contact with anyone who has been diagnosed with or suspected to have COVID-19 in the past 14 days?
3. Every patient will check in through our kiosk which we sanitize multiple times daily.
4. **Visitors will NOT be allowed in the waiting room or exam room with patients unless needed for assistance.**
5. Please note that our employees wipe down personal workspaces throughout the day to sanitize. We Lysol door handles throughout the day and employees and staff are washing hands frequently. If employees are sick, they are told not to come to work.
6. In addition to our regular everyday cleaning, we have added daily deep cleaning to sanitize the patient lobbies, exam rooms and patient areas.
7. No fees will be applied to rescheduled appointments. If you are sick, stay home.

Patient Portal Access Instructions

1. Go to www.fairoaksurology.com
2. At the bottom of the home page, click "[Patient Portal](#)"
3. Log in with your username and password
4. IF you do not know your username and password, click the button on top right labeled "Using
5. Mobile Phone"
6. Enter your FIRST name, LAST name, and DATE OF BIRTH (mm/dd/yyyy) and click "Submit"
7. Select the phone number that you would like a text message verification code sent to and click "Send Code"
8. Input the code that was texted to you in the field and click "Login"

Please continue to check our website for changes and updates Be well and stay safe! We care about you. Our patients are the most important thing to us.